



## Claims for Loss or Damages to Personal Property or Expenses Incurred as a Result of the Red Hill Water Contamination



1. If you are an active duty Army member or a reservist on active duty residing in Privatized Housing and your personal property has been damaged or destroyed due to fuel- contaminated water, you may file a Personnel Claims Act (PCA) claim if your personal property was located in your assigned quarters or located on base when it was damaged.

**Note** - Incidental claims (e.g. costs incurred in relation to your actual property loss such as purchasing water or laundry services ) and inconvenience claims are not covered under the PCA. For military members, these expenses are covered under other allowances that are being made available to you.

2. If you are a retiree, a DA civilian employee, a DoD civilian employee (not assigned to any military service) a contractor or a local resident residing in Privatized Housing, your requests for reimbursement for loss or damage to personal property, or for incidental expenses such as water, are **NOT** covered under the PCA. However, a separate process is being developed to provide reimbursement to you. Guidance on submitting such claims will be published within the next few days.

3. Directions for filing a claim will be provided during briefings from the U.S. Army Claims Service, Center for Personnel Claims Support team, and can be obtained from the USAG-HI Claims Office. Materials and information can also be found on the Army's Personnel Claims website: <https://www.JAGCnet.army.mil/PCLAIMS-Info>.

### Questions?

- For questions regarding filing a PCA claim, please attend an Army claims briefing. Several briefings are currently being scheduled between 14 and 21 Dec. Once finalized, the briefing schedule and locations will be posted on the Army's Task Force Ohana Water Response web site: <https://home.army.mil/hawaii/index.php/water>.
- For questions regarding filing a PCA claim after 21 Dec, please contact the Center for Personnel Claims Support at (502) 626-3000 or email [usarmy.knox.hqda-otjag.mbx.cpcs@army.mil](mailto:usarmy.knox.hqda-otjag.mbx.cpcs@army.mil).
- For questions regarding reimbursement of incidental expenses, contact the USAG-HI Claims Office for further guidance at (808) 655-8607 or email [usarmy.schofield.usarpac.mbx.legal-assistance@mail.mil](mailto:usarmy.schofield.usarpac.mbx.legal-assistance@mail.mil).